

**Response to the Queries received for RFP No 746/DSSO dated 02.05.2025 for Selection of Selection of Agency for Operations & Management 25 bedded Old Aged Home at Panchpada, Jharsuguda" under District Mineral Foundation , Jharsuguda".**

S No.	Page Number	Section Number	Content of RFP requiring Clarification(s)	Clarification Requested	Remarks	Response to the queries by Client
1	32	14	Qualification and duties	Change	There is an urgent need for additional manpower including a security guard, a sweeper and a Cook helper. The current staff strength is insufficient to care for the senior citizens as only three multi-tasking staff members have been assigned as per RFP.,More dedicated personnel are required specially a sweeper and a security guard. Theses staff should be appointed with proper salaries in accordance with the minimum wages mentioned with unskilled worker as per the state government notification.	<b>No-Change.</b> Kindly referer NAPSrC guideline for FY 2021-26 of Government of India Ministry of Social Justice and Empowerment Department of Government of India, Page no 45 Cost Norms of Maintenance of Senior Citizens' Homes including those under Sansad Adarsh Gram Yojana (SAGY) (for 25 senior citizens)
2	33	15	Abstract in budget	Request for	There is a need to increase the manpower salary, particularly the Centre Superintendent as the role requires full-time engagement. Additionally, salaries for skilled workers should be revised upwards based on their responsibilities and qualifications. The personnel shall also pursue with a master degree and should receive a monthly salary of at least 20,000/-	<b>No-Change.</b> Kindly referer NAPSrC guideline for FY 2021-26 of Government of India Ministry of Social Justice and Empowerment Department of Government of India, Page no 45 Cost Norms of Maintenance of Senior Citizens' Homes including those under Sansad Adarsh Gram Yojana (SAGY) (for 25 senior citizens)

3	29	9	Operation standards of the Old Age Home	Request for	It has not been specified: please ensure the inclusion of a refrigerator, as it is essential for storing vegetables, milk and specific injection or medicines that require a cool storage environment.	The centre has already been supplied with a refrigerator.
4	29	9	Operation standards of the Old Age Home	Request for	Point no 6: In emergency requirement a basic disaster preparedness and emergency medical plan for crisis situation and midnight issues related to senior citizens for eg- Ambulance with on driver	Not required. Panchpada UPHC is located less than 2 km from the institution, and the District Headquarter Hospital (DHH) is approximately 10 km away. Additionally, 108 emergency services are available 24/7. A part-time doctor is also engaged for the regular monitoring of the inmates.
5	35	15	Abstract in budget	Change Requested for	A request has been made to convert the part-time position of counsellor to full-time, so they can effectively manage counsellor report, therapies and rehabilitation activities. The engagement and active participation of senior citizen is considered highly essential in this process.	<b>No-Change.</b> Kindly refer NAPSrC guideline for FY 2021-26 of Government of India Ministry of Social Justice and Empowerment Department of Government of India, Page no 45 Cost Norms of Maintenance of Senior Citizens' Homes including those under Sansad Adarsh Gram Yojana (SAGY) (for 25 senior citizens)

6	35	15	Abstract in budget	Change Requested for	A request has been made for appoint a full-time nursing staff form part time to ensure proper care for the senior citizen. Continuous assistance is essential, including support with their dietary needs, nursing care, and attending to bedridden patients .	<p><b>No-Change.</b>          Kindly refer NAPS/C guideline for FY 2021-26 of Government of India Ministry of Social Justice and Empowerment Department of Government of India, Page no 45 Cost Norms of Maintenance of Senior Citizens' Homes including those under Sansad Adarsh Yojana (SAGY) (for 25 senior citizens)</p>
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